



IMPORTANT COMMUNICATION TO SHAREHOLDERS

Subject : Awareness about Online Resolution of Disputes in the Indian Securities Market through Online Dispute Resolution ('ODR') Portal

Securities and Exchange Board of India ('SEBI') vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 provided guidelines for online resolution of disputes in the Indian securities market through establishment of a common ODR Portal which harnesses online conciliation and online arbitration for resolution of disputes arising between investors/clients and listed companies or specified intermediaries/regulated entities in the securities market.

SEBI vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 04, 2023 further clarified that :-

- a) The investor shall first take up his/her/their grievance with the Company by lodging a complaint directly with Company Market participants.
- b) If the grievance is not redressed satisfactorily, the investor may escalate the same through the SCORES Portal in accordance with the process laid out therein.
- c) After exhausting the above options, if the investor is not satisfied with the outcome, he/she/they can initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>.

The details of the RTA of the Company are as follows :

C B Management Services (P) Ltd.
P-22, Bondel Road
Kolkata 700 019
Phone : 033-40116700
E-mail – rta@cbmsl.com
Website – <http://www.cbmsl.com>

CIN : L01132AS1977PLC001706

website : www.warrentea.com

Corporate Office : 8th Floor, 'Johar Building', P-1, Hide Lane, Kolkata 700 073
Telephone : 033 22360025, Email : corporate@warrentea.com

Registered Office : Deohall Tea Estate, P.O. Hoogrijan, Dist. Tinsukia, Assam 786 601